

FIND & FOLLOW ROADMAP TRIBAL TO GUIDE

COACHING

ScreenSteps team coaches client content team to develop additional resources as needed

CAPTURE & CREATE

ScreenSteps team captures existing knowledge and creates digital guides that are findable, followable, and scannable

LAUNCH

Launch your knowledge base and train users to use it

IDENTIFY

Identify resources for 80% Launch

ACCELERATED IMPLEMENTATION

COACH KNOWLEDGE CHAMPION

ScreenSteps team coaches client Knowledge Champion to support employees after launch

WORKSHOP

Run a Find & Follow Workshop to align

TRAIN IMPLEMENTATION

WEEKLY COACHING

Weekly coaching calls to convert existing documentation into digital guides that are findable, followable, and scannable

